

F.No. DGTS/19/2015/
Directorate General of Taxpayer Services
Central Board of Excise & Customs
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New Delhi – 110 109
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Dated: 12.04.2016

To:

M/s. The Institute of Chartered Accountants of India,
ICAI Bhawan, Indraprastha Marg, Post Box No. 7100,
New Delhi-110002.

Subject: Designation of Wednesday as Taxpayers' Day – reg.

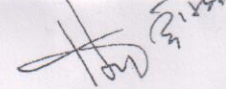
Madam/Sir,

The Government has been placing great emphasis on taxpayer-friendly tax administration as part of its initiatives to improve ease of doing business. In this direction, the Central Board of Excise and Customs has taken several initiatives in the recent past to facilitate trade.

2. It is reiterated that the indirect tax administration considers all taxpayers as the cornerstone of our economic independence and prosperity. To further the Government's objective to ensure responsive governance, it has been decided to designate one day of the week viz., Wednesday (9 AM to 1PM) as Taxpayers' day wherein heads of all offices in the field will meet the taxpayers/other stakeholders without any prior appointment in order to address their grievances relating to Central Excise / Service Tax / Customs expeditiously.

3. It is requested that this may please be given wide publicity and all the members of your associations informed about the designation of Wednesday as the Taxpayers' Day and advise them to avail of the same.

Yours faithfully,



(Vinay Chhabra)
Director General, DGTS