

## FAQ on E-learning on GST

1. What does “E-learning on GST” stand for?

Ans. E-learning on GST is an online mode of viewing the recorded video lectures on various topics of GST.

2. Who can subscribe for E-learning on GST?

Ans. Any person may subscribe for E-learning on GST. It is available to members at a discounted price.

3. How to subscribe for E-learning on GST?

Ans. Interested person may visit at the link <http://idtc.icai.org/elearning-gst-subscribe.html> on the website of the Indirect Taxes Committee.

4. What is duration of recorded lectures?

Ans. For each topic, recorded time of the Video lecture is approx. 3 hours. Total time of entire Course is Appox. 58 hrs.

5. How long will you be able to view the recordings?

Ans. A subscriber of one module will be to view the recordings 10 times per topic i.e. 30 Hrs for each topic or maximum period of **15 days** from the date of registration.

However, a subscriber will be provided **2 months’ time** in case of complete course or 600 hrs whichever is earlier.

6. What is the fee structure for the course?

Ans.

S. No.	Individual topic/ Complete course	For Members	For Non-Members
1	Individual topic	Rs. 100+ applicable taxes	Rs. 200+ applicable taxes
2	Complete course	Rs. 1000 + applicable taxes	Rs. 2000 + applicable taxes

7. When were these video lectures recorded?

Ans. The video lectures were recorded in the month of June, 2017 i.e. from 9<sup>th</sup> June to 30<sup>th</sup> June, 2017

8. Who were the faculties for these video lectures?

Ans. These lectures were delivered by following Eminent faculties: -

Advocate, J K Mittal	CA. Rajesh Kumar T.R	CA. S. Venkatramani
CA. Gaurav Gupta	CA. Sagar Shah	Adv. Naveen Kumar K S
CA. Rohini Aggarwal	Adv. A. R Krishnan	Mr. Venugopal.G
CA. Bimal Jain	CA. Mandar Telang	CA. Shubham Khaitan

CA. Sandesh S Kutnikar	CA. Jayesh Gogri	CA. Arun Aggarwal
CA. A Jatin Christopher	CA. Hanish Jain	CA. Annapurna D Kabra
CA. Ashok Batra		

9. When will Invoice be issued for this E-learning course?

Ans. The invoice for E-learning course will be provided to you by the end of July, 2017 since the system is under process of development in case you have submitted your GSTIN number at the time of purchase.

10. After Registration, how will you get the details of the E-learning viewing?

Ans. After making payment, you will get an automatic acknowledgement from the system on your registered email id which will contain the detailed procedure of the viewing.

11. Whether the video lecture can be seen on mobile phones also?

Ans. Yes, the video can be viewed from Mobile, Laptop or Desktop but you can access with two devices only as it will be blocked after use of 2 IP addresses. So, don't share your details.

12. Whether these videos can be downloaded?

Ans. No, the videos are available only in online mode.

13. Whether CDs package would be available for the E-learning course?

Ans. No, videos are available only in online mode.

14. Whether a participation certificate be granted to those registering for E-learning?

Ans. No, participation certification won't be granted since this E-learning initiative is for knowledge purpose only.

15. (a) What happened in case you entered wrong email id, name, membership number, etc.?

(b) What will happen in case the payment is debited from your account but no email is received on the registered mail id?

Ans. In case you have entered wrong email id, then you won't get the acknowledgment and details on your mail. Hence, mention your email id correctly. Further, you may write to us at [gst@icai.in](mailto:gst@icai.in) in case of non-receipt of details

In case the payment is debited from your account but no mail received, you may write to us at [gst@icai.in](mailto:gst@icai.in) or can call at 0120-3045954

16. After making payment, whether the amount could be refunded?

Ans. No, the amount once paid could not be refunded in any case.

17. Whether CPE hours will be awarded to the registered persons for viewing the videos?

Ans. In case of ICAI members, unstructured CPE hrs can be claimed on self-declaration basis at <http://www.cpeicai.org/> . NO Structured CPE hrs would be given.

18. Whom should be contacted in case recordings are not accessible online even after making payment?

Ans. For Technical Support in case your video is not working properly at your system, please call at Support Helpline No.: +91 8347413099, +91 9724207428 and WhatsApp Helpline No.: +91 8347413099 with details received on your email or write an email to [webcast@sanghviinfo.com](mailto:webcast@sanghviinfo.com).

*Attention: The members who have already attended the **Virtual Certificate course on GST** need not subscribe as they have already been provided user id and password for viewing the same.*

Please do let us know if you require further assistance/ support/ clarifications by e-mail to [gst@icai.in](mailto:gst@icai.in) or contact secretariat, Indirect Taxes Committee at +91 120 3045954. We welcome your views and suggestions for further improving this facility and suggest topics on which you would like to have more such modules.